



## **CB WiFi user guide at Hotel and Café**

Cambodian Broadband Technologies

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## General

### What is CB WiFi service?

CB WiFi (Wireless Fidelity) service connects your laptop or WiFi enabled device, such as iPhone, to a CB Hotspot, enabling public wireless high speed Internet access at speeds much faster than dial-up when you're within a 100m range of our growing number of public hotspots.

### What is a CB WiFi Hotspot?

A CB WiFi Hotspot is a business that has installed high speed internet equipment to allow their customers' access to the Internet through CB WiFi. If you are a business interested in becoming a CB WiFi Hotspot partner, please email contact information to [enquires@cb.net.kh](mailto:enquires@cb.net.kh). CB will provide high revenue sharing partnership with your organization.

### Can I test the CB WiFi service before I sign up?

Try CB WiFi, a 15 minutes trial one-time connection available at CB WiFi Hotspots. To connect, get a CB WiFi Trial Prepaid card at Hotspot location, connect to the "CB WiFi" network, and on your first attempt to browse a webpage you will receive the CB WiFi Welcome Page, just enter the Passcode on the Prepaid card.

### What Price?

CB WiFi grants unlimited access to any service pack as refer to table above, the guest may get the Prepaid card from the Hotel Front Desk or the Café payment counter.

## Connection

### What equipment do I need in order to use CB WiFi High Speed Internet access?

All you need is a laptop computer or mobile device, such as iPhone, with a WiFi interface. Most laptops and some mobile phones come with built-in WiFi capability.

**Now Everyone Can Surf !**

CB WiFi	Bandwidth	Price USD	Validity
<b>Hourly</b>			
15 min.	512k / 256k		1 day
3 hours	512k / 256k	3	3 days
5 hours	512k / 256k	5	7 days
<b>Daily</b>			
Bronze	512k / 256k	4	1 day
Silver	512k / 256k	9	3 days
Gold	512k / 256k	16	7 days
<b>Monthly</b>			
Bronze	384k / 192k	48	1 month
Silver	512k / 256k	68	1 month
Gold	1M/512k	98	1 month

\*\* All services are unlimited data transfer  
 \*\* CB standard Terms and conditions applied  
 \*\* CB Fair Use Policy applied





### *How do I connect at a CB WiFi Hotspot?*

Configure your laptop or mobile device to connect to the wireless network with the network name "CB WiFi". To configure your laptop or mobile device, refer to the General connection Guide below, or get help at our Prepaid card counter. When you open your web browser, you will be shown a CB WiFi Welcome Page, just enter the Prepaid card's Passcode your connection is ready.

### *What if I have trouble connecting to or using CB WiFi service?*

See our [General Connection Guide](#) for connection information and troubleshooting tips. You can also call CB WiFi's Technical Operations Center at Tel: 023-881-589, Fax: 023-882-910. Mobile: 011-521-232, 013-732-818 or email [support@cb.net.kh](mailto:support@cb.net.kh) for technical support.

### *What types of wireless cards are compatible with the CB WiFi network?*

Any card that has been certified for compliance with the WiFi wireless LAN standard (IEEE 802.11b/g) can be used with the CB wireless service. If you have an 802.11n card that is backwards compatible with 802.11g you will be able to connect to a CB or roaming partner hotspot.

### *How do I get a CB WiFi connection using my VPN software?*



Simply open a Web browser at a CB WiFi Hotspot and log in. You will be automatically directed to the CB WiFi Welcome Page. Once you have established a connection to the Internet, you can start your VPN (Virtual Private Networking) software exactly the same as you would from any other broadband connection. Complete your secure VPN authentication process and you can log in to any of your business or home applications.

### *General connection Guide*

**Change TCP/IP settings:** [TCP/IP](#) defines the language that your computer uses to communicate with other computers. We recommend using automated Dynamic Host Configuration Protocol (DHCP) to automatically assign Internet Protocol (IP) addresses to the computers or Notebook.





1. Open Network Connections by clicking the **Start** button , clicking **Control Panel**, clicking **Network and Internet**, clicking **Network and Sharing Center**, and then clicking **Manage network connections**.
2. Right-click the connection that you want to change, and then click **Properties**.  If you are prompted for an administrator password or confirmation, type the password or provide confirmation.
3. Click the **Networking** tab. Under **This connection uses the following items**, click either **Internet Protocol Version 4 (TCP/IPv4)**
4. Obtain IP settings automatically, click **Obtain an IP address automatically**, and then click **OK**.
5. To obtain a DNS server address automatically, click **Obtain DNS server address automatically**, and then click **OK**.
6. To specify a DNS server address, click **Use the following DNS server addresses**, and then, in the **Preferred DNS server** (e.g. 208.67.220.220) and **Alternate DNS server** (e.g. 208.67.222.222) boxes, type the addresses of the primary and secondary DNS servers.

### *What network name do I connect to at CB Hotspots?*

CB WiFi Hotspots are configured to broadcast the network name "CB WiFi".

### *AAA login*

CB is using AAA Hotspot login to provide secure point to point SSL encryption connection, which prevent the others users hacking into your active session. Simply open a Web browser at a CB WiFi Hotspot and log in. You will be automatically directed to the CB WiFi Welcome Page.

## **Security**

### *Does CB WiFi block any specific types of traffic?*

CB does not block any IP or Ports, please contact our technical support if you have and access issue.

### *Does CB WiFi provide any general security or WEP/WPA encryption for its wireless network?*

CB does not enable WEP (Wired Equivalency Protection) or WPA (WiFi Protected Access) on any of the wireless equipment used in its public WiFi networks. Therefore, no special keys are required to use CB WiFi public high speed Internet access.

### *What do I do if I forget my CB Internet High Speed Internet Passcode?*

CB will not provide additional Passcode if you have lost your Prepaid card or Passcode, your balance will be lost as soon as the card is expired. Thus, always keep your Prepaid Card at safe place, or memorized the Passcode in your Mobile Phone.

